

SuniTAFE Password Reset

Follow the below steps to reset your SuniTAFE Password.

Please contact or visit the Library if you need further assistance with these steps.

Phone: 03 5022 3758

Email: LRC@sunitafe.edu.au



Step 1.

Scan the QR Code above or open a web browser and visit:

passwordreset.microsoftonline.com

Microsoft

Get back into your account

Who are you?

To recover your account, begin by entering your user ID and the characters in the picture or audio below.

Step 2.

a). Enter your Student Email address:

StudentID@students.sunitafe.edu.au

b). Enter the characters in the picture provided.

Note: If you have trouble with the provided image, you can change it by clicking the  button – or enter the words in the audio by clicking the  button.

Email or Username: *

Example: user@contoso.onmicrosoft.com or user@contoso.com



Enter the characters in the picture or the words in the audio. *

Next

Cancel

Step 3.

Enter your Mobile or Email to receive a verification code.

Note: This may depend on the verification method you have set up in your account.

verification step 1 > choose a new password

Please choose the contact method we should use for verification:

☐ Email my alternate email

☒ Text my mobile phone

☐ Call my mobile phone

In order to protect your account, we need you to enter your complete mobile phone number (*****51) below. You will then receive a text message with a verification code which can be used to reset your password.

Enter your phone number

Text

Step 4.

Enter the verification code received, then click "Next"

We've sent you a text message containing a verification code to your phone.

Enter your verification code

Next

Try again

Contact your administrator

Step 5.

Choose your new password.

Please note: It must have a minimum of 15 characters, and not include your name, or simple passwords such as: 12345678 or 'password'

verification step 1 ✓ > choose a new password

* Enter new password:

* Confirm new password:

Finish

Cancel