

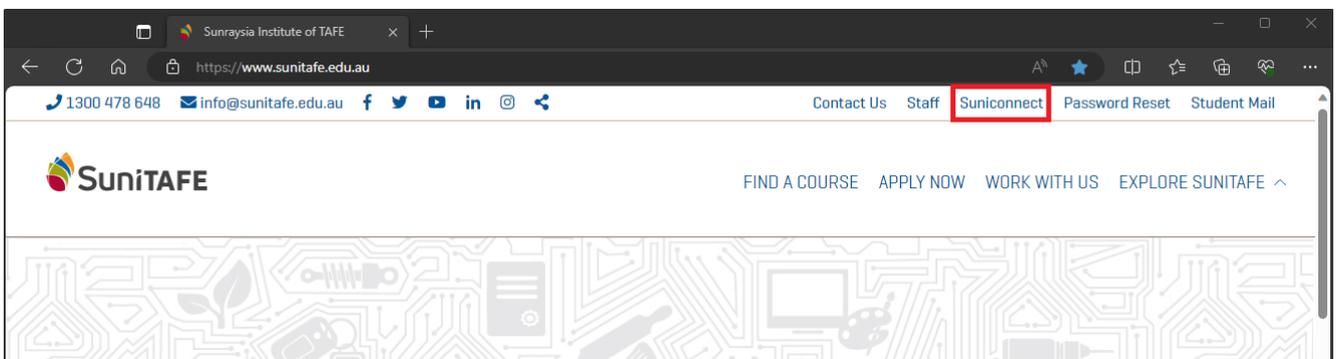
How-to Guide: Logging into Suniconnect

Setting up Multi-Factor Authentication (MFA) Method

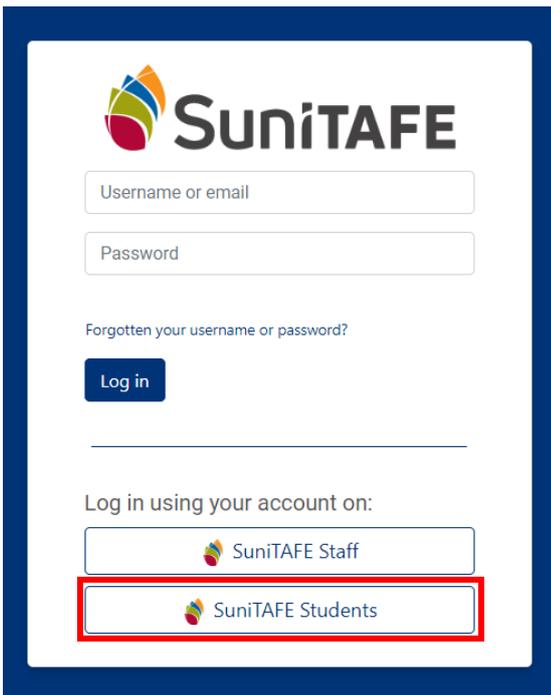
If you experience any issues while logging into Suniconnect or setting up your Multi-Factor Authentication method, please contact the Library via phone: (03) 5022 3960, or email: LRC@sunitafe.edu.au for further assistance.

Logging into Suniconnect

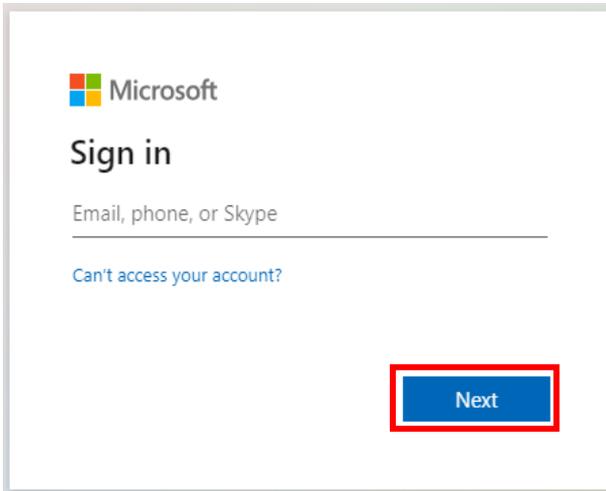
1. Navigate to the SuniTAFE homepage: <https://www.sunitafe.edu.au> and click on the “Suniconnect” link in the top right banner.



2. Select the “SuniTAFE Students” button to log in using your student account.

A screenshot of the SuniTAFE login page. The page features the SuniTAFE logo at the top left. Below the logo are two input fields: 'Username or email' and 'Password'. Underneath these fields is a link that says 'Forgotten your username or password?'. A dark blue 'Log in' button is positioned below the link. A horizontal line separates the main login section from the account selection section. This section is titled 'Log in using your account on:' and contains two buttons: 'SuniTAFE Staff' and 'SuniTAFE Students'. The 'SuniTAFE Students' button is highlighted with a red rectangular box.

3. In the box that appears type your student email address (*studentID@students.sunitafe.edu.au*) then press “Next”. Enter your SuniTAFE password and press “Sign in”



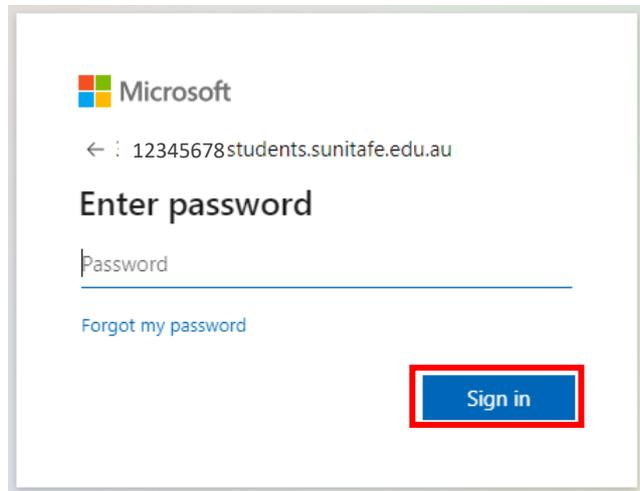
Microsoft

Sign in

Email, phone, or Skype

[Can't access your account?](#)

Next



Microsoft

← 12345678students.sunitafe.edu.au

Enter password

Password

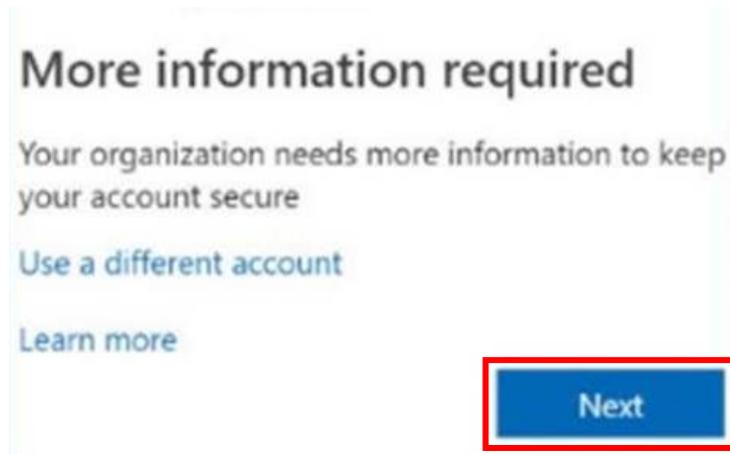
[Forgot my password](#)

Sign in

Setting up your Multi-Factor Authentication

If this is your first-time logging into Suniconnect, you may be prompted to set up a Multi or Two-Factor Authentication method, as required by our security policies.

1. Click “Next” to set up your preferred method.



More information required

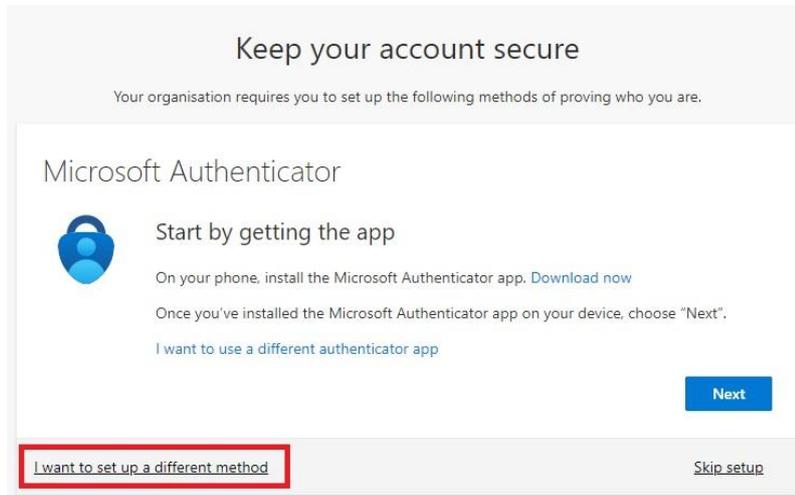
Your organization needs more information to keep your account secure

[Use a different account](#)

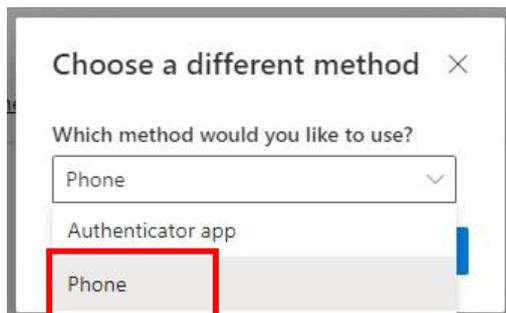
[Learn more](#)

Next

2. You can download the official Microsoft Authenticator App (if you have not already), or set up a different method. We suggest setting up a different method - which allows you to have a code sent as a text message, however you can follow the prompts for the Microsoft App if preferred.



3. If you chose to set up a different method, select the "Phone" option in the drop menu and press "Confirm"



4. Ensure you have changed the country to "Australia (+61)", then type your full mobile number into the box and press "Next" to send the code

Phone

You can prove who you are by answering a call on your phone or texting a code to your phone.

What phone number would you like to use?

Text me a code

Call me

Message and data rates may apply. Choosing Next means that you agree to the [Terms of service](#) and [Privacy and cookies statement](#).

5. Enter the code you should have received via text message, then press “Next” to verify your authentication method

We just sent a code to

|Enter code

[Resend code](#)

Back

Next

You should now have access to your Suniconnect Student Portal.

The SuniTAFE Library can assist if you have forgotten your password, experience any errors when trying to access Suniconnect or your Student Microsoft account (including student email), or if you have changed your mobile number and can no longer verify your account through text message.

If you need further assistance with any of these, or other IT troubleshooting, please reach out via 5022 3758 or LRC@sunitafe.edu.au